

## House Rules at Milence<sup>1</sup> Sites - Netherlands

Welcome to Milence! Our sites are open 24/7.

By entering a Milence site<sup>2</sup> you accept these House Rules without restriction or reservation. Drivers are required to observe any instructions that may be given to them by operating agents.

In the case of an emergency, contact 112 and then Milence on +31 85 0 545544. Milence sites are under 24/7 surveillance.

<b>Entry &amp; Exit:</b>	
<p><b>Do</b></p> <ul style="list-style-type: none"> <li>✓ Have a valid drivers license for the relevant vehicle category.</li> <li>✓ Ensure your truck does not exceed 4.6m in height and 44 tonnes in weight.</li> <li>✓ Ensure your MSP (Mobility Service Provider) has a contract with Milence. A credit card with sufficient funds can be used to pay for the charging session.</li> </ul>	<p><b>Do Not</b></p> <ul style="list-style-type: none"> <li>✗ Enter the site with illegal or illicit materials; nor with dangerous goods (ADR).</li> <li>✗ Enter with loose trailers.</li> </ul>

<b>Traffic &amp; Parking:</b>	
<p><b>Do</b></p> <ul style="list-style-type: none"> <li>✓ Ensure your vehicle complies with local regulations.</li> <li>✓ Follow the maximum speed limit of <b>10km/h</b>.</li> <li>✓ Observe your duty of care and safety, and comply with road traffic regulations throughout the duration of your stay.</li> <li>✓ Turn on truck lights as soon as visibility conditions or signs require.</li> <li>✓ Give priority to trucks travelling on the road when leaving a parking bay.</li> <li>✓ Have the right insurance in place.</li> </ul>	<p><b>Do Not</b></p> <ul style="list-style-type: none"> <li>✗ Park outside of designated parking areas. Your truck may be towed away at your expense.</li> <li>✗ Leave your truck unlocked when you are away from it.</li> <li>✗ Exceed maximum parking time of 48 hours unless expressly agreed by Milence. Your truck may be towed away at your expense.</li> <li>✗ Use radios or other sound producing equipment outside the truck.</li> <li>✗ Use flashlights and other light producing equipment outside the truck.</li> </ul>

<sup>1</sup> The Milence brand is used to refer to Milence Services Holding B.V. and all its affiliates.

<sup>2</sup> Where Milence operates charging equipment.

<b>Pedestrian:</b>	
<p><b>Do</b></p> <ul style="list-style-type: none"> <li>✓ Wear a high visibility reflective vest or jacket when outside the vehicle, especially at night.</li> <li>✓ Enter and exit the site via the secure access turnstile.</li> </ul>	<p><b>Do Not</b></p> <ul style="list-style-type: none"> <li>✗ Allow unaccompanied minors or animals on site.</li> </ul>

<b>Site Safety, Environment &amp; Security:</b>	
<p><b>Do</b></p> <ul style="list-style-type: none"> <li>✓ Only smoke in designated smoking areas.</li> <li>✓ Use the bins provided. You must not litter, empty ashtrays, throw papers, urinate or otherwise dispose of waste in on site.</li> <li>✓ Leave amenities clean after use.</li> <li>✓ Use emergency facilities at the site (e.g. fire extinguisher) strictly for Emergency Response only.</li> <li>✓ In the case of a fire alarm, proceed to the Safe Assembly Point on site.</li> <li>✓ Immediately notify Milence of any accident that causes deterioration of any charging equipment or amenities on a Milence site.</li> </ul>	<p><b>Do Not</b></p> <ul style="list-style-type: none"> <li>✗ Carry out any maintenance or repairs on your truck. You must notify Milence in the case where you need to carry out repairs and maintenance.</li> <li>✗ Use flammable or corrosive liquids inside the parking lot. In the event of accidental spillage of such products, the cost of cleaning up and restoring the site will be charged to the driver.</li> <li>✗ Use horns except in cases of imminent danger.</li> <li>✗ Drink alcohol and drive. Drinking alcohol is only permitted inside the truck (not in the open air at the site). Milence encourages limited use of alcohol.</li> <li>✗ Undertake any criminal activity such as drug dealing or human trafficking.</li> <li>✗ Bring non-prescription drugs on site.</li> <li>✗ BBQ on site.</li> <li>✗ Enter technical rooms or electrical cabinets as they contain high voltage.</li> <li>✗ Peddle or sell any items on site.</li> </ul>

**Liability:**

- Drivers are responsible and liable for any personal injury or material damage they may cause within the Milence site.
- Milence is not liable, to the extent permitted by law, for damage resulting from theft, loss or other damage to the vehicle or (other property of) the users.
- Drivers and their passengers move around the site and park in the parking lot at their own risk, particularly regarding damage to or theft of their vehicle, its contents or themselves. Theft and other criminal offences will be reported to the local police for investigation.
- Drivers are responsible for any damage they or their passengers may cause to other parking lot, other drivers and their property, as well as to the site's operating staff and facilities. Any intentional damage to and/or vandalism of Milence property will not be tolerated and could result in a penalty or claim to the value of the cost of cleaning and/or replacement of the damaged item/s.
- In this respect, vehicles entering the secure parking lot must be duly insured, and customers must be able to justify, at Milence's first request, that they have met all legal and regulatory insurance obligations for which they are responsible. In the absence of such proof, Milence reserves the right to prohibit their vehicle from entering the secure charging site.
- The driver is responsible for ensuring that these general rules are made known to any of their passengers. In case of incidents or damage to the property of Milence or other clients the driver will held accountable.
- Any accident or damage to property or persons must be immediately notified to Milence via +31 85 0 545544.