



Milence – Driver App Privacy Statement

Last updated August 2026

Introduction

This Privacy Statement explains how Milence processes your personal data when you use the Driver App, including how we use, retain and protect your data and your rights.

What personal data we collect and how we use it

We collect and use personal data that you provide or generate when using the Driver App, including data shared or generated through the App's features.

Activity	Personal data we collect & process	Purpose	Legal basis	Retention
Searching for a charger	Location data and charging preferences, such as connector type and inlet position.	To help you find a suitable charger.	Legitimate interests	As long as necessary for the purposes for which the data are processed.
Viewing charging sessions	Charging information, such as date, time, energy consumed and session duration	To show you information about your charging session and its progress.	Legitimate interests	As long as necessary for the purposes for which the data are processed.

Sharing information with third parties

We may share your personal data with service providers who process it on our behalf, or where required by law or by public authorities.

International data transfers

Where we transfer personal data outside the EEA, we ensure that an appropriate GDPR-compliant transfer mechanism and safeguards are in place.

Security

We take appropriate technical and organisational measures to protect your personal data against unauthorised access, loss, misuse or disclosure.

Your rights

Under applicable data protection law, you have the right to:

- access your personal data;
 - have inaccurate personal data corrected;
 - have your personal data erased in certain circumstances;
 - restrict the processing of your personal data in certain circumstances;
 - receive your personal data in a portable format, where applicable; and
 - object to processing based on our legitimate interests, including direct marketing.
- You also have the right not to be subject to certain decisions based solely on automated processing, including profiling, where applicable.



You also have the right to lodge a complaint with a supervisory authority. In the Netherlands, this is the Dutch Data Protection Authority (Autoriteit Persoonsgegevens), and in the UK, the Information Commissioner's Office (ICO).

Contact

If you have questions about this Privacy Statement or our processing of your personal data, or wish to exercise your rights, please contact us at privacy@milence.com.

Changes and updates to this privacy statement

We may update this Privacy Statement from time to time. We will make updated versions available in the Driver App and on our website.